

# LogWatch

## Operational Intelligence Tool



**LogWatch monitors application log files to provide real time detection of errors and raise alerts to facilitate quick resolution**

LogWatch is a Guardian program that watches log files for new entries and examines the content for a configured error pattern. When an anomaly is detected, LogWatch raises alert to notify team members via email, text, VHS or file records.

TIC Software

Phone: 516 466 7990

Sales-support@ticsoftware.com

www.ticsoftware.com

## Works with logs from TIC and other popular third-party products

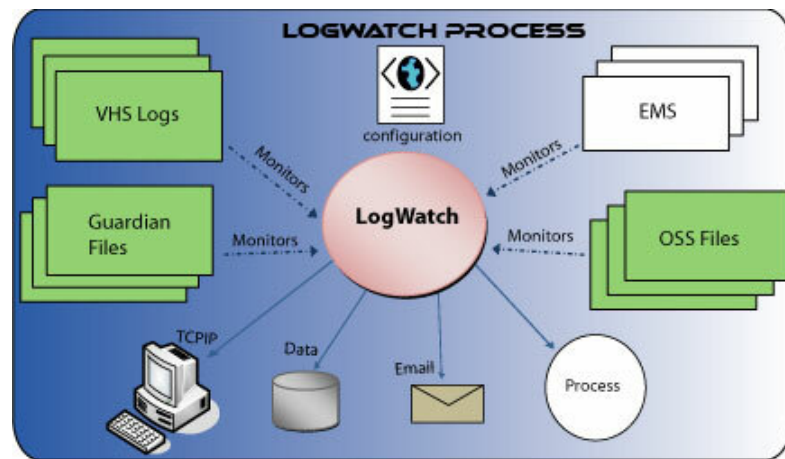
- comfote - SecurDPS
- TIC Software - TeleFax, TeleMail, TeleFTP, SOG
- IBM - MQ
- NuWave - SOAPam, LightWave
- Gravic Shadowbase

## Out-of-the-box solution for monitoring OSS files

Monitoring OSS application errors is easy with LogWatch, which works with iTP Web Server, Java, MQ, NS SOAP and other OSS programs. Your support team doesn't have to navigate through all the complex OSS commands to find the information.

## Give your EMS and VHS logs a break

By using LogWatch to route only relevant error messages to EMS, your event collectors do not have to be overloaded with deluge of messages. LogWatch allows you to monitor application logs easily without having to set up complex EMS filters or SPI rules.



## LogWatch consolidates and centralizes application logging

LogWatch allows monitoring of application logs from different programs and consolidates them into a single central log file for easy trouble-shooting.

### Key Features

- Monitors log files and raise alerts automatically
- Monitor OSS files easily
- Scan mode allows for offline analysis
- Multiple line events
- "No Activity" detection
- Easy to install and touse

## About TIC Software



TIC Software is a leading technology product development and consulting services company. TIC draws from a rich NonStop heritage, while focusing simultaneously on future proofing solutions for our customers.

Committed to always putting the customer first, TIC acts as a trusted advisor in providing best of class products - secured through privileged partnerships and/or developed in house - as well as curated support, training, and strategic planning.

TIC continues to believe that community and education are the building blocks of the NonStop community and distinguishes itself by incorporating these tenets into each and every business approach.